iCoTech Services

The iCoTech Suite

Three Accelerators.
One Connected View.

- **Planning**
- **Risk**
- **Performance**



Microsoft-powered solutions helping public sector organisations improve visibility, strengthen governance, deliver better outcomes and build the foundations for Copilot and AI.

Microsoft Partner

HM Government G-Cloud Supplier

© Copyright 2026, iCoTech Services Ltd. For more information visit: **icotechservices.co.uk**

Trusted by organisations across the public sector

Helping to deliver critical public services

From local authorities and healthcare organisations to central government departments, iCoTech helps organisations improve visibility, strengthen governance and enables organisations to make better decisions through our solutions.



> *"iCoPlan has completely transformed the way we manage and report on projects. What used to take us a month now takes two days – and the quality of information is significantly better."*

Alan Tottman
Head of Digital Strategy & Governance Office, Neath Port Talbot CBC

HM Government G-Cloud Supplier
Public Sector Specialists

Microsoft Partner
Microsoft Technology

Experienced in Digital Automation Solutions

Unique Agile Methodology

Consultancy Led with Industry Experts

Accelerator Approach

© Copyright 2026, iCoTech Services Ltd.
For more information visit: **icotechservices.co.uk**

Microsoft Partner
HM Government G-Cloud Supplier

The challenge

Public Sector Leaders Need More Than Data

Public sector organisations have no shortage of data. The challenge is bringing together projects, risks, performance and strategic priorities into a clear view that supports better decisions.

AI Starts with Trusted Data

Many organisations are exploring Microsoft Copilot and AI-driven automation. However, successful adoption depends on having structured data, clear governance and connected processes.

The iCoTech Suite helps create the foundations needed to unlock greater value from Copilot and future AI capabilities.

Common challenges include:

- Multiple disconnected systems
- Spreadsheet-based reporting
- Poor portfolio visibility
- Inconsistent risk management
- Time-consuming performance reporting
- Difficulty linking strategy to delivery

Introducing the iCoTech Suite

The iCoTech Suite combines three Microsoft-powered accelerators designed to help organisations improve visibility, strengthen governance and make better use of the data they already have.

Whether you're managing change programmes, monitoring corporate risks or reporting against strategic objectives, our accelerators provide the structure, insight and control needed to deliver with confidence.

© Copyright 2026, iCoTech Services Ltd.
For more information visit: **icotechservices.co.uk**

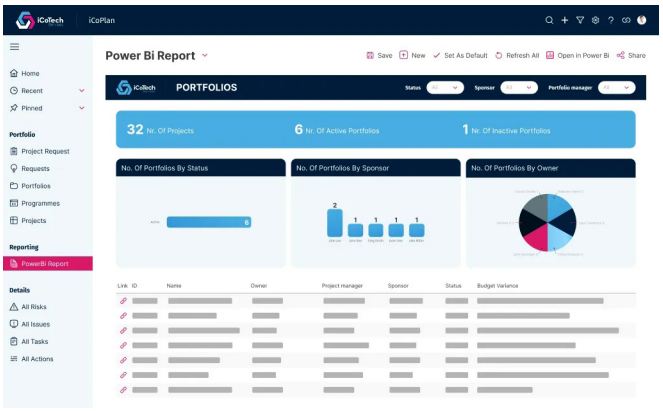
Microsoft Partner

HM Government G-Cloud Supplier

The iCoTech Suite

Three accelerators. One connected view.

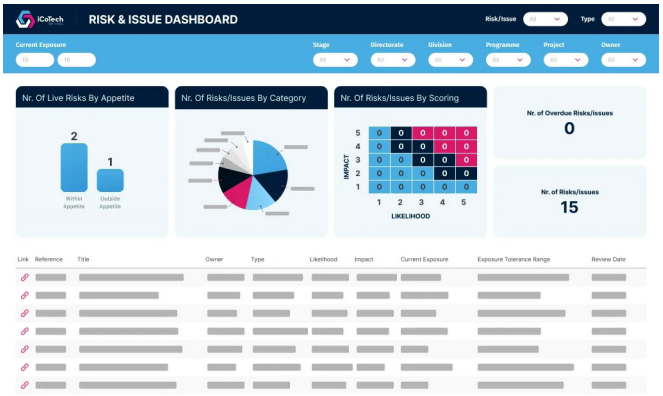
Public sector organisations have no shortage of data. The challenge is bringing together projects, risks, performance and strategic priorities into a clear view that supports better decisions.



iCoPlan — Project Portfolio Management

Structured project, programme and portfolio data can help teams generate updates, summarise project information and reduce admin through Microsoft Copilot. Gain complete visibility across projects, programmes and portfolios.

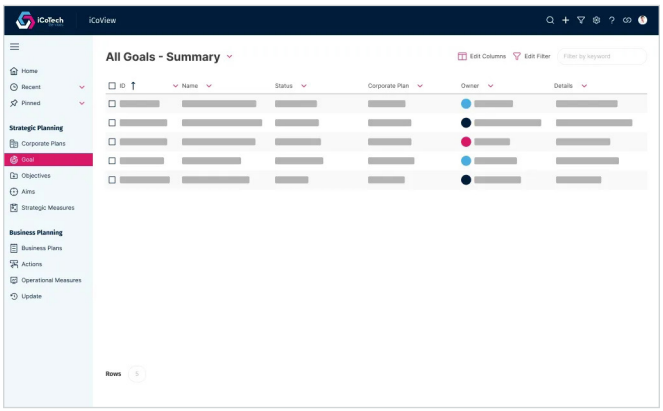
- Single source of truth for projects and programmes
- Improved portfolio visibility and reporting
- Stronger governance and decision-making
- Better resource planning and oversight
- Reduced reliance on spreadsheets



iCoRisk — Corporate Risk Management

Consistent risk data can support faster analysis, reporting and risk review activities using Copilot-assisted workflows. Manage risk consistently across your organisation.

- Standardised risk management processes
- Improved risk visibility and accountability
- Real-time reporting and dashboards
- Enhanced governance and assurance
- Better informed decision-making



iCoView — Strategic Planning & Performance

Well-structured performance information can enable quicker insight generation and support evidence-based decision making through Microsoft Copilot.
Connect strategy, performance and outcomes.

- Clear visibility of organisational performance
- Strategic objectives linked to measurable outcomes
- Automated reporting and dashboarding
- Better informed leadership decisions
- Reduced effort spent preparing reports

© Copyright 2026, iCoTech Services Ltd.
For more information visit: **icotechservices.co.uk**

Microsoft Partner

HM Government G-Cloud Supplier

Stronger together

The power of a connected suite

Individually, each accelerator solves a specific business challenge.
Together, they provide a connected view of:

Strategy - What are we trying to achieve?

Projects - What are we delivering?

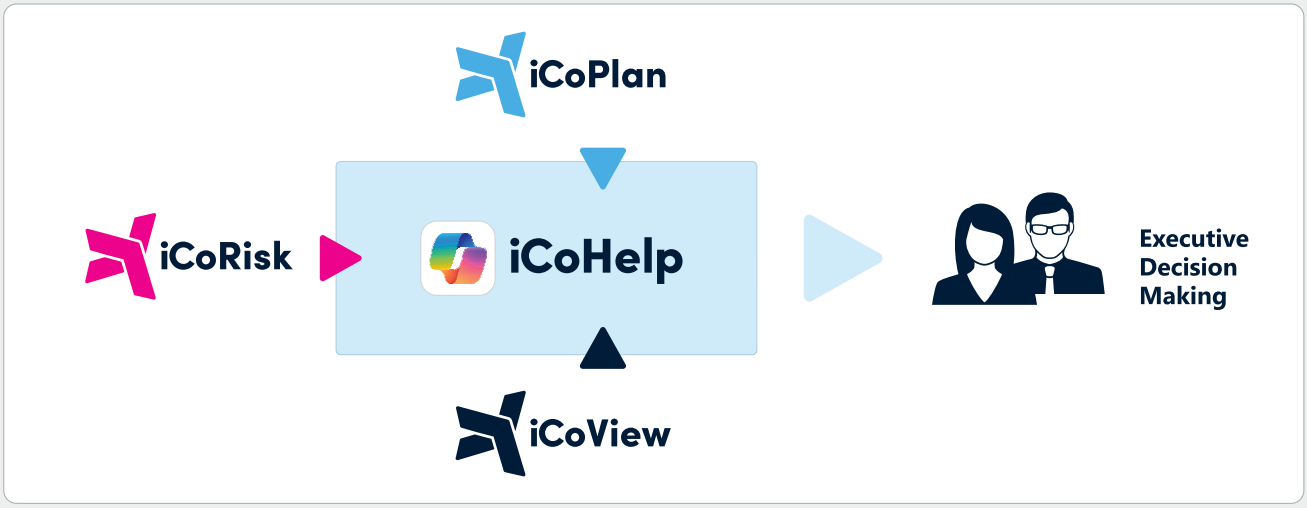
Risks - What could impact delivery?

By bringing these disciplines together, organisations gain a more complete picture of performance and can make faster, better-informed decisions.

Better together. Better for AI.

When strategy, projects and risks are managed through connected technologies, organisations are better positioned to take advantage of Copilot, automation and future AI innovation. Connected data creates the context that AI tools need to provide meaningful insights, summaries and recommendations.

The iCoTech Suite helps organisations build the trusted information foundation needed to support both today's decision-making and tomorrow's AI-powered ways of working.



© Copyright 2026, iCoTech Services Ltd.
For more information visit: **icotechservices.co.uk**

Microsoft Partner

HM Government G-Cloud Supplier

What makes iCoTech different?

We don't just deliver software. We help deliver outcomes.

We Start with your challenges

Every organisation is different. We begin with discovery to understand your people, processes and priorities before recommending the right approach.

Accelerators, Not off-the-shelf software

Our accelerators provide a proven starting point that can be rapidly deployed while still being configured to meet your specific needs.

Consultancy led delivery

Unlike many competitors, our consultants don't simply implement software. They bring practical experience in:

- Project delivery
- Governance
- Risk management
- Organisational change

Continuous improvement

Through our Optimisation Service, we help customers continuously improve, evolve and maximise value.

Built for the future of Microsoft

Built on Power Platform and Microsoft technologies, the iCoTech Suite provides a secure foundation for automation, Copilot adoption and future AI innovation.

Our consultants help customers not only improve delivery today, but prepare the processes, governance and data needed to realise greater value from AI tomorrow.

Real partnership

Our success is measured by the value our customers achieve.

Traditional Approach	iCoTech Services
Software-first	Outcome-first
Generic platforms	Public sector focused
Go-live mentality	Continuous optimisation
Off-the-shelf	Configurable accelerators

© Copyright 2026, iCoTech Services Ltd.
For more information visit: **icotechservices.co.uk**

Microsoft Partner

HM Government G-Cloud Supplier

Our approach

A Proven Approach. Delivering Lasting Value.

Technology alone doesn't deliver transformation. Our services help you define the right approach, deliver change effectively and continuously improve the value you achieve.

AI AS AN ENABLER

Intelligent insights • Automation • Copilot • Data-driven decisions

CONSULTING

Define the Vision

Understand where you are today and where technology can create the greatest value.

- Discovery & assessment
- Strategy & roadmaps
- Business case & value
- Transformation advisory

WAVES

Deliver the Change

Use iCoTech's structured Accelerator Approach to deploy solutions quickly and with confidence.

- Implementation
- PMO & governance
- Quality & assurance
- Action & change

OPTIMISATION

Maximise the Value

Continue to evolve solutions and improve adoption as organisational needs change.

- Health checks & insights
- Process & solution optimisation
- Continuous adoption
- Value realisation

Delivering Measurable Business Outcomes

- ROI — Maximise Value & ROI
- Improve Efficiency & Performance
- Accelerate Transformation
- Enhance User Adoption
- Reduce Risk & Increase Control

© Copyright 2026, iCoTech Services Ltd.
For more information visit: **icotechservices.co.uk**

Microsoft Partner

HM Government G-Cloud Supplier

Customer Success

Challenge
NPT faced significant challenges in understanding, managing and reporting on its project landscape.

Solution
NPT implemented iCoPlan, supported by iCoTech's consultancy and training delivery.

Outcome
93% reduction in reporting time plus improved governance quality has led to faster, more informed decision making.

> *iCoPlan has completely transformed the way we manage and report on projects. What used to take us a month now takes two days – and the quality of information is significantly better. For the first time, our leadership has a clear real-time view of everything we are delivering. It has genuinely changed the way we operate as a council.*

TRAFNIDIAETH CYMRU
TRANSPORT FOR WALES

Challenge
As TfW expanded its project delivery activity, existing processes were becoming increasingly difficult to manage.

Solution
TfW worked with iCoTech to implement iCoPlan as a centralised Project Portfolio Management solution

Outcome
TfW has gone from a two-week reporting cycle to reporting directly from the platform.

> *Our experience working with the IcoTech has been extremely positive. They took the time to understand our requirements and developed a solution that centralises project management and reporting in one place. This has streamlined our reporting processes, reduced duplication of effort, and saved considerable time for Project Managers, allowing them to focus more on project delivery rather than administration.*

Intellectual Property Office

Challenge
IPO found it increasingly difficult to manage delivery, cost and priorities with confidence.

Solution
IPO worked with iCoTech to introduce a structured, scalable approach to planning, resourcing and reporting.

Outcome
IPO now has greater visibility across portfolio activity to support planning, prioritisation and change activity.

> *Working with iCoTech has not only improved how we plan and manage our portfolio – it's opened the door to automation and the wider Power Platform, helping us become more efficient and informed across the IPO.*

© Copyright 2026, iCoTech Services Ltd.
For more information visit: **icotechservices.co.uk**

Microsoft Partner

HM Government G-Cloud Supplier

iCoTech Services

Connected Solutions.
Measurable Impact.

icotechservices.co.uk

© Copyright 2026, iCoTech Services Ltd.
For more information visit: **icotechservices.co.uk**

Microsoft Partner

HM Government G-Cloud Supplier